



Food Safety System Certification 22000

Case study 2

Karen Smedley – IP Assessor

Agenda

- Unannounced audits
- Auditor competence

Unannounced audits

Unannounced audits

Basic principle

The FSSC 22000 certified company is expected to be “audit ready” at all times

Unannounced audits

- One of the two surveillance audits is replaced by a **mandatory** unannounced audit (UA)
- The date of the UA shall be determined by the CB
- Can be conducted at any moment during the first and second year of the certification cycle
- The audit is fully unannounced. The site and HO are not notified in advance

Unannounced audits

- Unannounced audits shall not be conducted on the initial certification audit or the re-certification audit
- Head offices are exempted from unannounced audits
- A black-out period shall be defined to prevent the audit from occurring out of season or when the site is not operating

Unannounced audits

Operational

- The auditor shall arrive on the work floor within one hour after arrival on site
- The site is not informed about the composition of the audit team
- The auditor shall spend at least 50% of the time in production assessing the implementation of the applicable PRPs

Unannounced audits

In case of non-compliance:

- If the certified organization refuses to participate in the UA, the certificate will be immediately suspended - for a maximum period of six months
- If the certified organization is not in operation, the certificate will be immediately suspended - for a maximum period of six months
- The CB shall withdraw the certificate if the UA is not conducted within the six-month timeframe

Auditor competence

Auditor competence

- All auditors shall be registered in the FSSC 22000 database
- Perform 5 on-site GFSI audits at different organizations each year, of which at least 3 are FSSC 22000 audits
- Auditor may complete 1 audit cycle with the same client. Exceptions are not allowed
- GFSI exam expected in 2017

Auditor competence

The FSSC 22000 Secretariat can grant an exemption for auditor competence in case of:

- Long term sickness of an auditor
- Maternity/paternity leave of an auditor
- Sabbatical leave of an auditor

Audit team

- All auditors in team are FSSC 22000 qualified
- The team leader shall be qualified for the food chain categories supporting the audit scope
- The audit team may be supported by a Technical Expert
- The audit team may be supported by an interpreter
- FSSC 22000 prefers that the auditors conducting the audit are native speakers

Audit team support

Interpreters and Technical Experts

- Support the audit team
- Excluded from the on-site audit time
- Extra on-site audit time to coordinate with the audit team

Auditor competence

Emerging markets

- Exemption can be granted by the FSSC 22000 secretariat on request of the CB
- Auditor has to conduct additional ISO 22000 and/or HACCP audits
- Auditor has to attend additional FSSC 22000 training to maintain scheme knowledge

Auditor competence

All auditors are tested through GFSI specified exams

- Availability of FSSC 22000 training to prepare auditors for the exam
- Availability of FSSC 22000 training for qualified auditors to maintain FSSC 22000 scheme knowledge

Interactive group discussions

- Auditor competence
- Unannounced audits

Discuss if proposed requirements are:

- Clearly described
- Feasible and/or auditable

Let's connect!

Website www.fssc22000.com

E-mail info@fssc22000.com

Phone +31 183 645 028



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